

UNITED ARAB EMIRATES
MINISTRY OF INTERIOR



الإمارات العربية المتحدة
وزارة الداخلية

Exporting Vehicles Outside UAE

Moi Services Website

User Manual



1. Access to the Service:

To apply for a transfer certificate for vehicles outside UAE, click on **vehicle services** tab that fall under **traffic services** category, then navigate to **Exporting Vehicles Outside UAE** service then click on **Start Service** button

The screenshot displays the E-Services portal interface. At the top, there is a navigation bar with 'E-SERVICES', 'DASHBOARD', and 'EMPLOYEE SERVICES' tabs, along with a search bar and the word 'العربية' (Arabic). Below this, a sidebar on the left lists various service categories: Traffic Services (highlighted with a red box), Policing Services, Punitive & Reformatory, Civil Defence Services, Weapons & Explosives, Private Security Business Department Services, Other Services, and Public Services. The main content area is titled 'TRAFFIC SERVICES' and contains a grid of service tiles. The 'Vehicles Services' tab is highlighted with a red box. Within this tab, the 'Exporting Vehicles Outside UAE' service tile is highlighted with a red box. Each tile includes an icon, the service name, and a 'Start Service' button. At the bottom of the grid, there are pagination buttons for '1' and '2'.



2. Service Steps:

1. Determine the vehicle that you want to apply the request for by selecting its **plate number**.

Exporting Vehicles Outside UAE

Service Description

In this service, you can apply for your selected vehicles export certificate outside UAE.
To proceed, please hand in your old plate number to the service center.


Progress Percentage

30%


Traffic No. 4070015133

Select one of the following plate numbers:


TOYOTA

A  30999

CHEVROLET

B  81666

R

B  >

Showing 3 of 3 Plates




2. Enter the details of the service restrictions, which include **the Country, carbon copy, traffic code of the shipping company and the driver**, then select the plates configuration from the list, which are divided into:


2.1. **Not Required:** If you click on this option, click the **Next** button to move to service fees step.

Select one of the following plate numbers:

TOYOTA


A  30999

CHEVROLET

B  81666

✓ Selected

R

B 

Showing 3 of 3 Plates

Chassis No. 1GNUKAE05AR268248

Plate Number B / AJMAN / 81666

Restrictions

Service Fees

Payment Gateway

Country *

Please Select x ▾

Carbon Copy *

Please Select x ▾

Shipping Company TCF NO

Please Enter Shipping Company TCF

Enter number ex. 11301967xx

Driver TCF NO

Please Enter Driver TCF NO

Enter number ex. 11301967xx

Plates Configuration *

Not Required ▾

Next



2.2. Issue new export plate: If you click on this option, enter the details of the new plate, which includes the service center, the shape and color of the plate and others, then click on **Next** button to move to the service fees step.

Restrictions

Service Fees

Payment Gateway

Country *	TANZANIA x ▾
Carbon Copy *	RASHID PORT SECURITY A... x ▾
Shipping Company TCF NO	Please Enter Shipping Company TCF Enter number ex. 11301967xx
Driver TCF NO	Please Enter Driver TCF NO Enter number ex. 11301967xx
Plates Configuration *	Issue New Export Plate ▾
Service Center *	Please Select ▾
Plate Shape *	▾
Plate Colour *	▾
Plate Type *	▾
Plate Class *	▾

Next



3. The service fees is displayed in addition to the delivery fee as shown below, click on **Next** button to move to the payment gateway.

Restrictions

Service Fees

Payment Gateway

Step: Service Fees

Search...

No.	Description	Amount (AED)
1	DELIVERY SERVICE FEES	15
2	Renewal of registration, private light	350
Total Amount (AED)		365 AED

Showing 1 to 2 of 2 entries

Next

4. Click on **yes** button to confirm the transition to the payment gateway.

UNITED ARAB EMIRATES
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My Profile | Sign Out | Advanced Search

ABDULRAHMAN
Select Co

DASHBOARD
Services > Vehicles


You are going to be redirected to the payment gateway.
Would you like to continue ?

NO YES

Helping Tools
Survey of customer



5. You will be redirected to the Payment Gateway, Select the desired payment method (select registered card, or add a new payment card), then click on **Pay icon**.



سداد أبوظبي
Abu Dhabi Pay

العربية

Select payment method

☒ Saved Cards (1)


Select from the cards below, or add a new one.

ADD A NEW CARD


Card Number
4572-51**-****-2597

VISA

Expiry
03/26

 [Remove card](#)

☐ Credit / Debit / Prepaid Card

☐  **samsung pay**

PAYMENT TO
MINISTRY OF INTERIOR

TRANSACTION AMOUNT
AED 700.00

SERVICE CHARGE
AED 3.00

SUBTOTAL
AED 703.00

TOTAL
AED 703.00

PAY

CANCEL



6. Add your rating of the service through the customer pulse survey screens shown below.

The first screen of the Customer Pulse Survey. It features the United Arab Emirates Ministry of Interior logo on the top left and the 'Nabz al-Mutameel' (Customer Pulse) logo on the top right. Below the logos, there is a question: 'Overall, how satisfied are you about the Website?'. Below the question is a horizontal row of seven stars. The first star is filled, and the others are empty. Below the stars, the text 'Extremely Dissatisfied' is on the left and 'Extremely Satisfied' is on the right. At the bottom center, there is a 'Next' button.

The second screen of the Customer Pulse Survey. It features the United Arab Emirates Ministry of Interior logo on the top left and the 'Nabz al-Mutameel' (Customer Pulse) logo on the top right. Below the logos, there is a question: 'Is there anything else you would like to share with us?'. Below the question is a large text input area. Below the input area, the text '2000 characters lefts' is displayed. Below the input area, there is a prompt: 'Kindly provide your mobile number or Email for follow up'. Below the prompt is a text input field. At the bottom center, there are two buttons: 'Previous' and 'Submit'.